

High Performance Windows Volume Purchase Program

Frequently Asked Questions (FAQs)

- 1.) How can a manufacturer participate in this program?

The solicitation for participation in Phase II of the High Performance Windows Volume Purchase Program is open to all manufacturers with qualifying windows products through September 18, 2011. The solicitation can be found at

http://www1.eere.energy.gov/buildings/windowsvolumepurchase/rfp_phase2.html

- 2.) Are these prices available to anyone?

Any buyer may use the windows volume purchase web site to view windows products and purchase those windows products from the vendors. The prices shown on the windows volume purchase web site are a base price for a minimum order of 20 windows with a few vendors offering - as an option - pricing for less than a 20 window purchase. In addition, some vendors are also offering prices for a 50+ window purchase. Those vendors not offering pricing for less than 20 windows *may* choose to sell quantities of less than 20, however the selling price may not be the same price shown on the windows volume purchase web site.

- 3.) How long are these prices valid?

The vendors can choose to lower prices at any time. The vendors can also raise prices after 6 months in the program.

- 4.) Is a vendor required to sell windows to a buyer who accesses the vendor's website through this program?

A vendor is required to sell the minimum quantity of windows bid into the program at the base price that is shown for that minimum quantity - as long as the vendor has indicated they will deliver the windows to the buyer's location or at a location from which the buyer wishes to pick up the windows.

- 5.) Can I go to my local dealer and buy these windows without going to the vendor through this program and the vendor's website?

A buyer is welcome to purchase the windows in this program from their local dealer. The base selling price from the local dealer may or may not be the same as the base selling price for those windows shown on the windows volume purchase web site. The manufacturers participating in the program select the distribution channel - including windows dealers and distributors - for their products in the program, and thus the availability of the windows products through dealers is solely at the discretion of the manufacturers.

- 6.) Most of these windows are triple-pane windows. Do they fit into common window cavities of existing homes and are there any special requirements for installation?

All of the residential windows in this program fit into the most common new construction and retrofit standard window cavities. The installation of these windows is no different than the installation of today's windows. Any window installation should be undertaken by a person/professional that is knowledgeable about proper window installation to assure the building owner/occupant enjoys the maximum benefits of a highly insulating window.

- 7.) Do the vendors in this program offer window features such as grids?

Most of the vendors in this program offer optional features such as grids or alternative frame colors. As with shipping, these features may be an added cost above the base price shown for the window of interest.

- 8.) Do these windows qualify for incentives and tax credits?

Many of the windows in this program meet the ENERGY STAR program requirements and thus qualify for the federal tax credit when installed in a taxpayer's residence (see http://www.energystar.gov/index.cfm?c=windows_doors.pr_taxcredits). In addition, many utilities offer incentives for the purchase of ENERGY STAR windows. These utility incentives can be found on this web site at http://www.windowsvolumepurchase.org/docs/2011_Utility_Incentives_for_Windows.pdf